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Set	File	Items	Description
	15	1	
	9	0	
	275	0	
	471	0	
	621	0	
	636	0	
	16	1	
	160	0	
	148	1	
	610	0	
	810	0	
	624	0	
	634	0	
	20	0	
	35	0	
	583	0	
	65	0	
	2	0	
	144	0	
	474	0	
	475	0	
	99	0	
	8	0	
	6	0	
	34	0	
	434	0	
	7	0	
S1		3	AU='ARMENTANO, VINCENT'
	15	1	
	9	0	
	275	0	
	471	0	
	621	0	
	636	0	
	16	1	
	160	0	
	148	0	
	610	0	
	810	0	
	624	0	
	634	0	
	20	0	
	35	0	
	583	0	
	65	0	
	2	0	
	144	0	
	474	0	
	475	0	
	99	0	
	8	0	
	6	0	
	34	0	
	434	0	
	7	0	
S2		2	RD (unique items)
	15	0	
	9	0	
	275	0	
	471	0	
	621	0	

	636	0	
	16	0	
	160	0	
	148	0	
	610	0	
	810	0	
	624	0	
	634	0	
	20	0	
	35	0	
	583	0	
	65	0	
	2	0	
	144	0	
	474	0	
	475	0	
	99	0	
	8	1	
	6	0	
	34	0	
	434	0	
	7	0	
S3		1	AU='CRONIN, SUSAN'
	15	0	
	9	0	
	275	0	
	471	0	
	621	0	
	636	0	
	16	0	
	160	0	
	148	0	
	610	0	
	810	0	
	624	0	
	634	0	
	20	0	
	35	0	
	583	0	
	65	0	
	2	0	
	144	0	
	474	0	
	475	0	
	99	0	
	8	0	
	6	0	
	34	0	
	434	0	
	7	0	
S4		0	AU='TEPPER, ANNMARIE'
	15	0	
	9	0	
	275	0	
	471	0	
	621	0	
	636	0	
	16	0	
	160	0	
	148	0	
	610	0	
	810	0	

	624	0	
	634	0	
	20	0	
	35	0	
	583	0	
	65	0	
	2	0	
	144	0	
	474	0	
	475	0	
	99	0	
	8	0	
	6	0	
	34	0	
	434	0	
	7	0	
S5		0	AU='MCHUGH, ROBERT'
	15	2	
	9	0	
	275	0	
	471	0	
	621	0	
	636	0	
	16	0	
	160	0	
	148	2	
	610	0	
	810	0	
	624	0	
	634	0	
	20	0	
	35	0	
	583	0	
	65	0	
	2	0	
	144	0	
	474	0	
	475	0	
	99	0	
	8	2	
	6	0	
	34	0	
	434	0	
	7	0	
S6		6	AU='MORGAN, JULIE'
	15	2	
	9	0	
	275	0	
	471	0	
	621	0	
	636	0	
	16	0	
	160	0	
	148	2	
	610	0	
	810	0	
	624	0	
	634	0	
	20	0	
	35	0	
	583	0	
	65	0	

	2	0	
	144	0	
	474	0	
	475	0	
	99	0	
	8	2	
	6	0	
	34	0	
	434	0	
	7	0	
S7		6	RD (unique items)
	15	979	
	9	76	
	275	236	
	471	26	
	621	780	
	636	279	
	16	1103	
	160	34	
	148	1822	
	610	369	
	810	149	
	624	20	
	634	12	
	20	1167	
	35	47	
	583	9	
	65	2	
	2	191	
	144	76	
	474	2	
	475	1	
	99	8	
	8	80	
	6	48	
	34	23	
	434	0	
	7	23	
S8		7562	((USER OR AGENT OR SALESPERSON OR "CLAIM PROFESSIONAL"
			OR EMPLOYEE OR WORKER) (5N) (SKILL OR EXPERIENCE OR EXP-
			ERTISE OR POSITION)) (9N) (TRAIN? OR HELP? OR ASSIST?) N-
			OT PY>2001
	15	2	
	9	0	
	275	0	
	471	0	
	621	0	
	636	1	
	16	0	
	160	0	
	148	2	
	610	0	
	810	0	
	624	0	
	634	0	
	20	0	
	35	0	
	583	0	
	65	0	
	2	0	
	144	0	
	474	0	

475	0	
99	0	
8	0	
6	0	
34	0	
434	0	
7	0	
S9	5	S8 AND ((REFERRAL OR POTENTIAL OR OPPORTUNITY OR IMPROV?) (5N) (FORECAST OR "PREDICTIVE MODELING"))
15	2	
9	0	
275	0	
471	0	
621	0	
636	1	
16	0	
160	0	
148	2	
610	0	
810	0	
624	0	
634	0	
20	0	
35	0	
583	0	
65	0	
2	0	
144	0	
474	0	
475	0	
99	0	
8	0	
6	0	
34	0	
434	0	
7	0	
S10	5	RD (unique items)
15	41	
9	0	
275	6	
471	0	
621	7	
636	2	
16	11	
160	0	
148	45	
610	2	
810	1	
624	1	
634	2	
20	10	
35	0	
583	0	
65	0	
2	0	
144	0	
474	0	
475	0	
99	0	
8	0	
6	1	
34	0	

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434	0	
7	0	
S11	129	((REFERRAL OR POTENTIAL OR OPPORTUNITY OR IMPROV?) (-5N) (FORECAST OR "PREDICTIVE MODELING")) AND ((TRAIN? OR HELP? OR ASSIST? OR GUID?) (6N) (USER OR AGENT OR SALESPERSON OR "CLAIM PROFESSIONAL" OR EMPLOYEE OR WORKER)) NOT PY>2001
15	41	
9	0	
275	5	
471	0	
621	7	
636	2	
16	3	
160	0	
148	28	
610	0	
810	0	
624	1	
634	1	
20	4	
35	0	
583	0	
65	0	
2	0	
144	0	
474	0	
475	0	
99	0	
8	0	
6	1	
34	0	
434	0	
7	0	
S12	93	RD (unique items)
15	7	
9	0	
275	1	
471	0	
621	1	
636	0	
16	3	
160	0	
148	14	
610	0	
810	0	
624	0	
634	0	
20	2	
35	0	
583	0	
65	0	
2	0	
144	0	
474	0	
475	0	
99	0	
8	0	
6	0	
34	0	
434	0	
7	0	

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S13	28	S11 AND INSURANCE
15	0	
9	0	
275	0	
471	0	
621	0	
636	0	
16	0	
160	0	
148	2	
610	0	
810	0	
624	0	
634	0	
20	0	
35	0	
583	0	
65	0	
2	0	
144	0	
474	0	
475	0	
99	0	
8	0	
6	0	
34	0	
434	0	
7	0	
S14	2	S13 AND TRAVELERS
15	4320	
9	209	
275	1262	
471	75	
621	1567	
636	597	
16	2543	
160	67	
148	5395	
610	728	
810	406	
624	49	
634	32	
20	2078	
35	191	
583	13	
65	13	
2	1157	
144	256	
474	2	
475	1	
99	20	
8	364	
6	196	
34	118	
434	0	
7	46	
S15	21705	((TRAIN? OR HELP? OR ASSIST? OR GUID?) (6N) (USER OR AGENT OR SALESPERSON OR "CLAIM PROFESSIONAL" OR EMPLOYEE OR WORKER)) AND ((USER OR AGENT OR SALESPERSON OR "CLAIM PROFESSIONAL" OR EMPLOYEE OR WORKER) (5N) (SKILL OR EXP- ERIENCE OR EXPERTISE OR POSITION OR ABILITY OR KNOWLEDGE-)) NOT PY>2001

15	0
9	0
275	0
471	0
621	0
636	0
16	0
160	0
148	0
610	0
810	0
624	0
634	0
20	0
35	0
583	0
65	0
2	0
144	0
474	0
475	0
99	0
8	0
6	0
34	0
434	0
7	0
S16	0 S15 AND (((FORECAST OR "PREDICTIVE MODELING") (9N) (- REFERRAL OR POTENTIAL OR OPPORTUNITY OR IMPROVEMENT)) (5- N) (CLAIM))